

Supply Chain Management
2925 Chicago Avenue
9th Floor
Minneapolis, MN 55407-1321
www.allina.com



July 16, 2009

Wayne Nelson
Building Resources Corporation
2525 Franklin Avenue East
Minneapolis, MN 55406

Dear Wayne:

I want to commend Building Resources Corporation (BRC) for the exceptional housekeeping services provided to the Allina Health System.

Over the course of our contract, I've greatly appreciated the fact that BRC treats our business relationship as a strategic partnership. BRC strives to identify, propose, and implement process-improvement recommendations to enhance this partnership.

BRC delivers on their commitments. I have the outmost confidence in their employees to get the job done. I also take comfort in knowing that if any issue does arise, BRC will quickly find a creative, effective solution with sustainable results.

I highly recommend Building Resources Corporation.

Sincerely,

A handwritten signature in black ink that reads 'Ryan C. Shiek'. The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Ryan C. Shiek, MHA
Senior Buyer / Contract Manager

Supply Chain Management
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