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MEMORANDUM

To: Ron Vantine  
From: Renee Houlehan  
Date: February 18, 2009  
Subject: Testimonial

Thank you for the opportunity to work with BRC for our cleaning needs. In the 3 ½ months since BRC came on board, the quality of service provided has proven to be a definite upgrade to our former service provider. As a medical non-profit organization with high standards, BRC has been able to meet expectations quickly and effectively.

BRC's commitment to communication is also a key to success. If a cleaning issue arises, a quick email to Tyler Nelson results in an immediate response. BRC was very thorough in understanding the scope of our needs prior to bidding and followed up with a subsequent walk-through prior to our 11/1 start date and again a month following.

We are very pleased with the results BRC provides to The American Academy of Neurology and look forward to a long relationship.